

## **General Terms of Sale - Hotel Henri IV**

### **Reservation policy**

Reservations are made by phone or on site

A confirmation will be requested from the customer by mail or courier

A deposit will be cashed at booking (Visa or Master Card or possibly by check)

- Up to 3 nights: 1 night
- Up to 7 nights: 2 nights
- More than 1 night per week extra booking

### **Cancellation policy and shorter residence**

Given the modest size of the hotel, cancellations and shortening of stays have a significant impact on the management of the company. Accordingly, our policy must be strict.

The deposits at the reservation are not refundable.

However, as a gesture of goodwill, to J-3 before noon, the hotel will refund the deposit a lump sum of 15 Euros cancellation fee. Beyond this period, the hotel reserves the right to keep the full deposit paid.

**Any customer acknowledges having read and accepted the cancellation, shortening of stay and no show**

La Direction